

Language Policy MPEPU FINANCE

MPEPU FINANCE (PTY) LTD now offers customers the convenience of communicating and transacting in other South African languages.

- In the Vredenburg area the predominant languages spoken are English, Afrikaans, isiXhosa

Language Policy for MPEPU FINANCE (PTY) LTD:

1. Loan Pre-Agreement

Default language used is English, but all 11 South African languages are supported on request by client within the branch.

2.Credit Agreement and other Legal Documentation

Default language used is English, but all 11 South African languages are supported on request by client within the branch.

3. Enforcement Notices

Documents are send in the following languages. English, Afrikaans, isiXhosa

4. Marketing and Advertising Material

Advertising and marketing is done in English. We will monitor the market.

5.Branch Staff

Only English and Afrikaans are spoken languages by staff.

6. Website

SureMoney website only supports English.

We will continue to monitor the demand for each of these languages and build on the services available in each of the languages.

If your require copy of any documents in your own language please contact us:

INFO@ISCAPITAL.CO.ZA